

# THE IMPACT OF EMPATHY IN ORGANISATIONS

**Collaborative Communication workshop for professionals in organisations:  
Wednesday 14. November 2018 from 13:30 to 16:30**

Well-functioning relationships within organisations leads to psychological safety, social sustainability and effective team dynamics instead of stress. Investing in social skills is a key to success.

Collaborative Communication (CC) is a well-documented process used in business & professional organisations to bring awareness by becoming more self-responsible for our feelings and needs as well as our actions. It is a key to empowerment & effective co-creation.

CC enables us to truly listen to ourselves and others in order to come up with joint solutions meeting the needs of all the parties involved. The core of CC is empathy, claimed to be the most important organizational skill in the next five years.

See interviews with the CEO of Microsoft (Forbes, Time) where he advocates the use of Collaborative Communication within Microsoft ([link](#)).



## DATE AND TIME

**Wednesday November 14, at 13.30 til 16.30  
In Himmelbjerggården, Ry.**

LIVKOM is offering a half day workshop for professional in organisations including managers working in the fields of HR, Health & Security and unions.

### You will experience:

How to communicate with empathy and still have your own interest clear.

How to get from conflict to synergy, and from compromise to win/win.

How to empower your interpersonal skills at work.

## TRAINING FACILITATED BY:

MARTIN VAN DER MEULEN

Martin van der Meulen, Netherlands, who develops and facilitates CC-training-programs in businesses, healthcare, NGO's and government institutions.

KIRSTEN KRISTENSEN

Kirsten Kristensen, Denmark, works internationally in the area of Nonviolent Communication and conflict resolution from the living room to the workplace, and from the classroom to the warzone.

## CONTENT

Core of this workshop is the process of Collaborative Communication also known as Nonviolent Communication (NVC), developed by Marshall Rosenberg.

The interactive workshop will be in English with opportunities for small group work in Danish and translation of specific parts on request. Participants will be invited to bring in their own experience.

### DURING THIS WORKSHOP:

#### FRAMEWORK

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You will learn about the needs based framework that is underlying Collaborative Communication and supports establishing connection in the work-place and elsewhere.

#### VALUES

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The needs based framework will support clarity of own values and how they manifest in your work and private life.

#### RESPONSIBILITY

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You get clarity about assuming responsibility for your feelings, needs and actions and it's limits.

#### EMPATHY

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You learn about the importance of empathy with yourself and your conversation partner, and how to connect with one's deeper values and needs.

#### POWER

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You develop your power to get from seemingly conflicting interests to solutions that are beneficial to all parties involved.

#### TOOLS

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You will learn about the tools of Collaborative Communication and will be able to use some of them in conversations with colleagues, managers, team-members, customers and business partners.

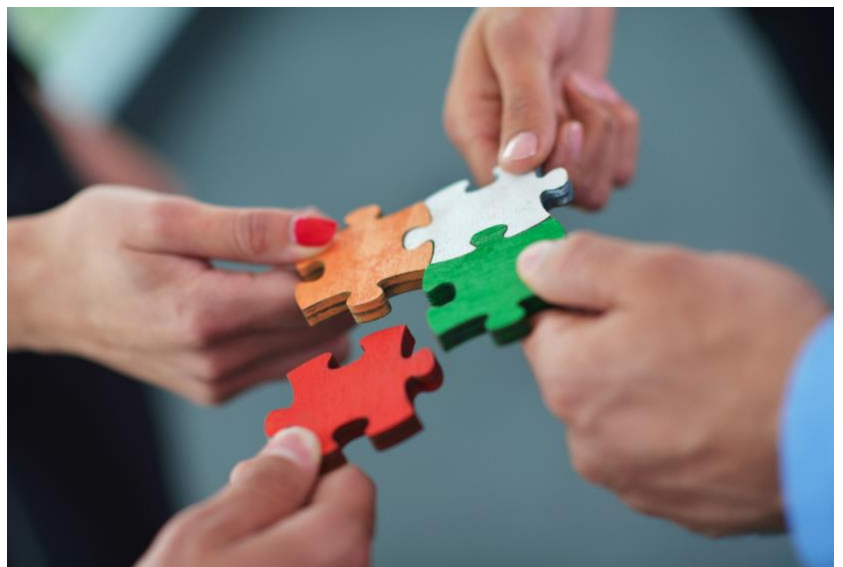
## PRACTICAL INFORMATION

Venue: Himmelbjerggården  
Himmelbjergvej 11, Ry

Group Size:  
8 to 20 participants

60€ = 450 DKK + moms  
This fee includes coffee + tea + all training materials

To sign up or for more information please send an e-mail to [kirsten@livkom.dk](mailto:kirsten@livkom.dk)



By Annett Schöttle